

# **SOFTWARE TO STAY SERVICE READY**



### **Inventory & Assets**

- Manage overall flow of supplies
- Vehicle, station, & gear checks
- Field level inventory management
- Detailed records of assets
- Schedule maintenances
- Integrated purchasing & approvals
- Track expiration dates



### **Narcotics Tracking**

- Replace paper logs electronically
- Complete chain-of-custody
- Detailed narcotics history
- Single or dual verification
- Track expiration dates
- Avoid narcotics diversion
- Log transactions on any device



#### **Fleet Maintenance**

- Create maintenance schedules
- Field level repair requests
- Work order tracking
- Detailed maintenance history
- Reporting on usage
- Custom questionnaires
- Samsara & Geotab telematics



### **RFID Solutions**

- Improve efficiency & accuracy
- Verify assets using GPS
- Real-time inventory updates
- Audit narcotic safes
- Record maintenance performed
- Track expiration dates
- Custom solutions available



### **Service Desk**

- Internal support ticket system
- Seamless two-way communication
- Detailed ticket documentation
- Assign tickets to departments
- Instant notifications
- Pre-built and custom reports
- On-demand updates



### **Operative IQ Front Line**

- Perform inspections
- Create custom forms
- Track narcotics administration
- Monitor expiration dates
- Set up email alerts
- Two-way communication system
- Order supplies on the go

## **OPERATIONS MANAGEMENT IN THE PALM OF YOUR HANDS**

Operative IQ goes beyond standard warehouse management software by continuing to track inventory and equipment in the field, providing you with complete visiblity across a distributed supply chain. This unique cloud-based solution seamlessly connects field peresonnel to management through Operative IQ Front Line and Back Office.

Designed for first responders, Operative IQ understands your daily demands and provides you with streamlined processes to help you get more done in less time. Your crew uses Operative IQ Front Line to conduct rig checks, equipment and gear inspections, inventory counts, report issues, and much more from any smartphone, tablet, or computer. Electronically track and report on inventory and assets, narcotics transactions, and fleet maintenance in real-time from any device.

Join thousands of professionals managing their day-to-day operations with Operative IQ and find immediate cost savings with minimal investment in a trusted, innovative platform designed to meet your demands.















### **HEAR FROM OPERATIVE IQ USERS:**

"Our original, annual EMS supply budget used to be \$250,000. Operative IQ has dropped it to \$190,000 per year. The savings we've seen have allowed us to reduce our operating budget as it pertains to both EMS and fire."

- Tim Sweat, Interim Fire Chief, Clayton County Fire and Emergency Services

"Within 9 months we were able to reduce our inventory overhead by 65%, and then an additional 10% by integrating multiple suppliers to help reduce cost since the beginning of 2017. We used to over order supplies but with Operative IQ we can closely monitor usage and minimize the loss of outdated items to order the ideal stock levels without fear of running out."

- Chris Venters, Director, Russell County EMS

"Operative IQ accelerated everything we were doing. Our audits don't take any time at all; within 90 seconds, you've got [access to] all documentation that was done and the reporting can show all the details you need.

The best thing is that you can track a vial from birth to grave, and it's all electronic! Within seconds, I can see an audit log of any unique substance. [I can see] where it's been, who performed the transaction, the person that administered, the person that issued the narcotic, and the person that received it. Everything is captured.

- Michael Potts, Logistics Manager, Medstar Mobile Healthcare

"Honestly, I think if I were to compare Operative IQ to some of the other software we use around here, it's probably one of the more user-friendly. I definitely think it's a great software. I think it leans toward fire service and lines up well with it. We do like it, and we do appreciate the support and [onsite training] that came out to us."

- Josh Mandolini, Fire Captain, Big Bear Fire Department

"We found many companies that wanted to sell us a product, but none of them could compare to Operative IQ. The customer service and dedication that Operative IQ provides is second to none. We found no other companies with the willingness to adapt to what our needs were."

- Mark Hopper, Support Services Technician, Pike Township Fire Department

"I've got much, much better accountability across the board, I know where my controlled substances are all the time. So that's huge."

- Michael Baker, Fire Chief, Tulsa Fire Department (On Narcotics Tracking)

### IMPLEMENTATION SUPPORT

Work with the Operative IQ training team to implement the system and get your data imported. Our system experts take the time to understand your objectives and develop a deployment plan that fits your learning style. Once you're up and running, reach out to our dedicated customer service team with any questions and challenges you may be facing. The Operative IQ Knowledge Center is rich with videos, documents, and release notes that will help your team establish and grow your operational readiness system. Search for topics or submit a support ticket for additional help.



### **Onsite Training**

- Onsite training days
- Dedicated training specialist
- Unlimited access to phone and email support
- Unlimited access to the Knowledge Center



### **Remote Training**

- Hourly based training
- Dedicated training specialist
- Instructor-led virutal training sessions
- Unlimited access to phone and email support
- Unlimited access to the Knowledge Center



### **Data Entry**

- Assistance with building specific data
- Dedicated training specialist
- Unlimited access to phone and email support
- Unlimited access to the Knowledge Center



### **Customer Support**

- Dedicated team of Operative IQ experts
- Available via phone or email
- Monday through Friday, 8:30AM to 5:00PM EST
- Assist with support tickets
- Work with you to find a solution