OPERATIVE IQ®

SOFTWARE TO STAY SERVICE READY

WHO WE ARE

Operative IQ Front Line was designed to make day-to-day operations easier. With software that optimizes your organization, you're always ready to serve.

Organize your tasks, track your assets, manage your inventory, and protect yourself from unnecessary risk. Our software encompasses Inventory and Asset Management, Fleet Maintenance, Narcotics Tracking, RFID Solutions, Service Desk Ticketing, and more to provide a holistic approach. Access it all in one trusted platform for confident data-driven decisions.

We also provide implementation services to train and get you going along with best-in-class support to assist you along the way. Operative IQ is the smartest way to manage your inventory, assets, fleet, and narcotics.

WHAT WE DO BEST

INVENTORY AND ASSETS

Manage the overall flow of supplies and gear through your organization. Perform vehicle, station, and gear checks. Re-order supplies based on real data to reduce inventory overhead. Create purchase orders easily with our integrated suppliers.

NARCOTICS TRACKING

Manage the controlled substances in your safes and distributed in the field. Record all movements digitally, including; administration, waste, and reverse distribution of narcotics from cradle to grave.

FLEET MAINTENANCE

Connect front line crew with maintenance staff. Manage scheduled maintenance and ad-hoc repair requests efficiently. Vehicle inspections captured through an electronic check sheet automate repair request easily.

SERVICE DESK

Handle repair requests more efficiently. Users can send support requests to specific departments and tie them directly to assets, vehicles, or locations. Two-way communication ensures loop closure and accurate historical documentation.

RFID AUTOMATION

RFID, or radio frequency identification, enables you to cut down on the time it takes to inventory your supply rooms, assets, and safes. Improve accuracy, reduce waste, streamline ordering, and relieve your crew from monotonous, time-consuming inventory counts.

IMPLEMENTATION SUPPORT

Get your system up and running with the help of our Client Services team. We offer online and on-site training to make sure your team is successful and we provide on-going tech support.

WHAT THAT MEANS FOR YOU

SERVICE READINESS

Be prepared to respond to any emergency with equipment that is stocked and ready. Operative IQ has individual modules to track and monitor personal protective equipment, emergency vehicles, supply rooms, narcotics, and assets. Crews can complete their checks from any device for ease of use.

COMPLIANCE

Remain complaint and in control of your organization with live and scheduled reports, steady access to data, and visibility into what is happening at every level. Produce accurate and timely documentation upon request.

PROTECTION FROM NARCOTICS DIVERSION

Track and monitor the lifecycle of all narcotics in your organization. Operative IQ narcotics tracking is designed to monitor every mililiter of narcotics moving through your agency to protect you from the real risk of diversion.

COST SAVINGS

Avoid overstocking and waste due to expiration. We make it easy to track every piece of equipment or supply that comes into your station so you know how much you have on hand and how much you need to order. Our clients have reported Operative IQ pays for itself in saved medical supply budget.

SIMPLIFIED SUPPLY ORDERING

Operative IQ integrates with the leading medical supply distributors to make purchasing easier than ever. Create purchase orders within the system when items are running low and receive against your POs electronically.
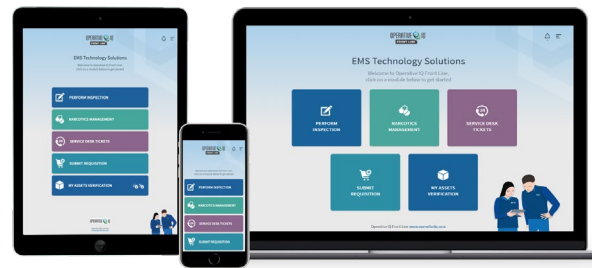
TIME SAVINGS

Digital vehicle and station checks save time and streamline documentation. Our RFID system allows you to tag individual items or boxes and record their presence with an RFID reader.

OPERATIVE IQ FRONT LINE

Operative IQ Front Line offers field personnel an easy way to capture and report information critical to staying service ready. Keep informed on inventory levels, submit supply requisitions, and record narcotics administrations all in one easy-to-use application. Designed with a modern, mobile friendly interface, Operative IQ Front Line can be accessed from a mobile device, tablet, or computer.

PERFORM INSPECTIONS

Capture essential data faster with improved unit inspections. Create custom forms for your field personnel to use when inspecting vehicles, stations, or anything you need. The data is fed into Back Office, where administrators can make informed decisions.

NARCOTICS MANAGEMENT

Monitor the chain of custody of controlled substances. Set up custom alerts to stay up-to-date on field actions. Lessen waste by monitoring expiration dates and implementing accountability throughout your organization.

SERVICE DESK TICKETING

Communicate seamlessly with different departments. Keep people informed with a two-way communication system that provides loop closure on important issues. Assign tickets to specific departments for speedy resolution.

SUBMIT REQUISITIONS

Order more supplies on the go. Allow crew members to submit on-demand requests for necessary supplies and assets specific to supply rooms. Establish quantity limits and configure requests to be automatically or manually accepted.

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